

These Patrick General Terms and Conditions (**General Terms**) set out the terms on which Services will be provided by Patrick to the Customer. These General Terms are attached to and form part of, a services quotation, Formal Instrument of Agreement or other document which specifies the types of Services to be provided.

1. Definition and Interpretation

1.1 Definitions

In these General Terms:

Abandoned Goods means Goods s which have not been accepted for delivery or collected from storage within the agreed timeframe and which have remained in the possession of Patrick for 90 days after the date for delivery or collection.

Agreement means the agreement comprising these General Terms and either:

- (a) the Services Quotation; or
- (b) the Formal Instrument of Agreement, the Specific Terms; the Schedule of Services and the Schedule of Rates.

Associate means a party's employees, officers, servants, agents, invitees, subcontractors and Related Body Corporate and, in the case of the Customer also means any person who has an interest in the Goods or the vessel and their employees, officers, servants, agents and subcontractors and any person driving a vehicle .

Business Day means a day that is not a Saturday, Sunday, Closed Port Day or public holiday in the place where the Services are being carried out or, in the event that the Services are carried out in more than one Australian State or Territory, in Sydney, New South Wales.

Bill of Lading means a Bill of Lading and any other contract for the carriage of the Goods and/or Containers.

Carbon Scheme means any law or regulation or any requirement or condition of a licence, permit, governmental consent or approval with respect to the production, or emission of, or, to reduce, limit, cease, prevent, offset, remove or sequester, greenhouse gas or other emissions, including without limitation any statutory emissions trading scheme for the management of greenhouse gas emissions or concentrations.

Chain of Responsibility Laws means any law or regulation relating to chain of responsibility obligations, including laws and regulations relating to driver fatigue, mass, dimension, load restraint and dangerous goods.

Claim includes a notice, demand, claim, action, litigation, judgment, damage, loss, cost, expense or proceeding however arising, made or brought by or against any person, whether present, unascertained, immediate, future or contingent, whether based in contract, tort, statute or other legal doctrine and whether involving a third party or a party to this agreement.

Closed Port Day means any days which the relevant Port Authority designates as Closed Port Days including, but not limited to, Christmas Day, Good Friday, Anzac Day, Labour Day and Maritime Union of Australia Picnic Day..

Commercial Document has the meaning given in the *Customs Act 1901* (Cth).

Consequential Loss means any loss which:

- (a) is loss of profits, loss of revenue, loss of access to markets, loss of goodwill or credit, loss of reputation or future reputation, loss of production, loss of business, loss of opportunity, adverse publicity, damage to credit rating, loss of use, increased overhead cost, production or other down time, remote or abnormal loss or loss of anticipated savings or any financial or economic loss (whether direct or indirect); or
- (b) results from some special circumstance or supervening event.

Contaminant means a noxious or hazardous substance which, having regard to the quantity and location of the substance and other substances in conjunction with which it is stored or used, is capable of causing or presenting risk of material harm to human health or any other aspect of the environment.

Dangerous Goods means dangerous goods as defined in the International Maritime Dangerous Goods (IMDG) Code or the Australian Dangerous Goods Code (7th Edition) and any Goods which are or which may become dangerous, volatile, explosive, flammable or offensive or which are or may become harmful to any person, property or the environment.

Dangerous Goods Protocol means Patrick's protocol of that name, as amended or replaced from time to time.

Details means the table of details set out in the Formal Instrument of Agreement (if applicable).

Dispute means any controversy, claim or dispute arising out of or in relation to this Agreement.

Force Majeure Event means circumstances where Patrick is delayed or unable, wholly or in part, to perform any obligations under this Agreement due to any cause beyond its reasonable control.

Goods means the goods described in the Services Quotation or the Details (whichever is applicable) as well as any other cargo, baggage, motor vehicle, container, trailer, transportable tank, pallet, flat rack, bolster, receptacle, packaging or any similar device or item used in relation to the Goods and the Services

Government Agency means a government or government department or other body, a governmental, semi-governmental or judicial person, or a person (whether autonomous or not) who is charged with the administration of a law.

GST Law has the same meaning as in the A New Tax System (Goods and Services Tax) Act 1999 (Cth).

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Insolvency Event means being in liquidation or provisional liquidation or under administration, having a controller or receiver (as defined in the *Corporations Act 2001* (Cth)) or analogous person appointed to it or any of its property, being taken under section 459F(1) of that Act to have failed to comply with a statutory demand, being unable to pay its debts, or otherwise insolvent.

Interest means the aggregate of the relevant Reserve Bank of Australia Cash Rate Target plus 3%.

Liability means any Claim, loss, liability, cost or expense of any kind and however arising (whether in contract, negligence, another tort, the general law, under statute or otherwise), including damages, penalties, fines and interest, whether actual or contingent, known or unknown and including those which are prospective or contingent and those the amount of which, for the time being, is not ascertained or ascertainable. Liable has a corresponding meaning.

Month means a calendar month.

Patrick means Patrick Stevedoring Pty Ltd (ACN 007 427 652) or such other Patrick Entity named in the Services Quotation or Formal Instrument of Agreement.

Patrick Entity means Asciano Limited ACN 123 652 862 and each of its Related Entities.

Premises means those areas where Patrick provides the Services pursuant to this Agreement.

Rates means the fees, rates, charges and/or tariffs payable by the Customer to Patrick for the provision of the Services, as set out in the Services Quotation or the Schedule of Rates (whichever is applicable) or as otherwise agreed.

Related Body Corporate has the same meaning in the *Corporations Act 2001* (Cth).

Services the services described in the Services Quotation or the Schedule of Services (whichever is applicable).

Stevedoring Services means the services described as such (if any) in the Services Quotation or the Schedule of Services.

State means the state in which the Services are supplied by Patrick, or where supplied in multiple jurisdictions, in the state in which the majority of the Services are provided.

Storage Services means the services described as such (if any) in the Services Quotation or the Schedule of Services.

Temperature Controlled Goods means Goods which require temperature control.

Temperature Controlled Goods Protocol means Patrick's protocol of that name, amended from time to time.

Term means the period of time during which Patrick carries out the Services as described in the Services Quotation or the Details.

Transport Services means the services described as such (if any) in the Services Quotation or the Schedule of Services.

1.2 Rules for interpreting this document

The following rules apply in interpreting this document, except where the context makes it clear that a rule is not intended to apply.

- (a) Headings are for convenience only, and do not affect interpretation.
- (b) A reference to:
 - (i) Legislation or a code is to that legislation or code as amended, re-enacted or replaced, and includes any subordinate legislation issued under it;
 - (ii) a document or agreement, or a provision of a document or agreement, is to that document, agreement or provision as amended, supplemented, replaced or novated;
 - (iii) a party to this document or to any other document or agreement includes a party's executors, administrators, successors and permitted assigns, including persons taking by way of novation;
- (c) A singular word includes the plural, and vice versa.
- (d) A reference to dollars, AUD or \$ is to an amount in Australian currency (unless the Services Quotation or Rates provide otherwise).
- (e) "Include" and "including" are not words of limitation.
- (f) A reference to a vessel in section A is only relevant to the extent that the Services are or comprise Stevedoring Services.
- (g) The terms and conditions set out in the Specific Terms will prevail in the event of any inconsistency with the terms of this Agreement.
- (h) This agreement must not be construed adversely to a party just because that party prepared it or caused it to be prepared.
- (i) Time is of the essence in respect of all timeframes set out in this Agreement

1.3 Relationship of Patrick entities

- (a) Where more than one Patrick Entity provides the Services each Patrick Entity:
 - (i) will hold the benefit of all rights under this Agreement for and on behalf of each other Patrick Entity; and
 - (ii) is entitled to enforce those rights for and on behalf of that other entity.
- (b) Each indemnity, limitation, condition and liberty in this Agreement and every right, exclusion from or limitation of Liability, defence and immunity of whatever nature applicable to Patrick or to which Patrick is entitled under this Agreement will be available to each relevant Patrick Entity and to each of Patrick Entity's Associates. Where Patrick is deemed to be acting as agent or trustee on behalf of and for the benefit of another Patrick Entity or its Associates, those Patrick Entities or their Associates are, to this extent, deemed to be party to this Agreement and may enforce the terms of this clause 1.3 against the Customer.

2. The Services

Patrick will provide the Services in accordance with this Agreement

3. Rights and Responsibilities

3.1 Patrick

- (a) In carrying out the Services, Patrick will:

- (i) comply with all applicable laws;
 - (ii) provide properly maintained equipment and properly trained labour sufficient to perform the Services; and
 - (iii) ensure that the Services are carried out in a safe and workmanlike manner, with due and proper diligence, skill and expedition.
- (b) Patrick relies on the details of the Goods supplied to it by the Customer. Patrick has no obligation to inspect the Goods and no inspection will increase Patrick's liability under this Agreement.
- (c) Patrick is not a common carrier and accepts no liability as such and may agree or refuse to contract with the Customer in its absolute discretion.
- (d) Patrick is not, and will not be deemed to be, a consignor as defined by the Road Transport Reform (Dangerous Goods) Regulations 1997 (Cth) and accepts no liability as such. The Customer authorises Patrick to name the Customer or another person as the consignor in any documentation where applicable.
- (e) Patrick may subcontract the Services to any person, in whole or in part, without notice to the Customer and all benefits, defences, exceptions, immunities and limitations of Liability under this Agreement and at law which apply to Patrick will apply in respect of a claim against Patrick's subcontractor, however, Patrick remains primarily Liable for the provision of the Services in accordance with this Agreement.
- (f) If in Patrick's reasonable opinion the Premises is regarded by Patrick as being unsafe, the Goods are or are liable to become Dangerous Goods, the Goods, vehicle or vessel do not comply with all applicable laws (including Marine Orders) or the Goods are unsuitable to be handled using the equipment and operating procedures normally employed by Patrick in providing the Services, Patrick may:
- (i) Refuse to provide the Services in respect of those Goods
 - (ii) Take whatever measures it considers to be reasonably practicable, (including opening containers, inspecting, weighing and measuring Goods, requiring the Goods to be repacked or reloaded and delaying or rescheduling their loading and carriage) at the Customer's risk and expense prior to or while performing the Services to cause the Goods, vehicle, vessel and the Services to comply with applicable laws or suitability requirements for handling by Patrick.
- (g) If Patrick refuses to provide the Services pursuant to clause 3.1(c):
- (i) Patrick will promptly notify the Customer and specify a time (acting reasonably) by which the Goods must be collected by the Customer; and
 - (ii) Patrick will permit the Customer to collect the Goods provided the Customer has first paid all outstanding amounts due under this Agreement.
- (h) If Patrick becomes aware of any damage to or deterioration of Goods whilst in its possession or under its control, Patrick will:
- (i) promptly notify the Customer, providing details of the damage or deterioration;

- (ii) to the extent reasonably practicable, quarantine the affected Goods (Affected Items) to allow for inspection of the Affected Items by the Patrick Representative and the Customer Representative (such inspection to occur as soon as reasonably practicable).

3.2 Customer

- (a) If the Customer is an authorised agent of the person owning or having an interest in the Goods and/or vessel it has the authority to enter into this Agreement as authorised agent of that person;
- (b) The Customer will and will procure that its Associates comply with:
- (i) all applicable laws, including Marine Orders and Chain of Responsibility Laws (where applicable) and provide Patrick with all necessary assistance, information and documentation to enable Patrick to comply with such laws; and
 - (ii) any policies or procedures of Patrick (as notified from time to time);
- (c) Not less than 7 days (or such shorter period as Patrick may agree) before the Customer requires Patrick to provide the Services, the Customer must provide to Patrick the relevant cargo manifest or otherwise notify Patrick of:
- (i) the Goods (including details of their containers, if any) and their weight, content, dimensions, quality, quantity, condition, identification marks and numbers in respect of which the Services are to be provided;
 - (ii) any specific requirements in respect of the Goods as to the loading, handling, stowage, carriage, manner in which they are to be kept or cared for, or discharged; and
 - (iii) any Dangerous Goods or Temperature Controlled Goods forming part or all of the Goods.
- (d) The Customer must:
- (i) allow Patrick immediate access to any Commercial Document which Patrick is obliged to produce at the request of any Government Agency;
 - (ii) ensure that the Goods:
 - A. are packed to withstand the ordinary risks of transport and handling and avoid damage or destruction;
 - B. have been accurately and fully described and all relevant instructions and information for the handling, care and control of the Goods have been (and will continue to be) provided to Patrick; and
 - C. comply with all applicable laws.
 - (iii) ensure that each vessel (including the vessel's cranes and lifting equipment if relevant) in respect of which Patrick is required to load or discharge Goods and all containers (where relevant):
 - A. are in survey and in a fit and proper condition for Patrick to commence and complete the Services in accordance with this Agreement;

- B. comply with Marine Order 32 compliance; and
 - C. has ship mounted cranes with a minimum safe working load limit of at least 30,000kg (or such other amount specified in the Services Quotation, Specific Terms or Schedule of Services).
- (iv) will only tender Dangerous Goods or Temperature Controlled goods in compliance with the Dangerous Goods Protocol and/or the Temperature Controlled Goods Protocol, as applicable.
 - (v) ensure and will procure that its Associates ensure that no spills of a Contaminant occur at any Premises.
 - (vi) ensure that any vehicle used by it or its Associate to deliver or collect the Goods is in a fit and proper condition and complies with all applicable laws and obtain any applicable authorisations for carriage of the Goods (other than those required to be held by Patrick).
- (e) Where Patrick is only providing Stevedoring Services, the Customer will remove the Goods from any port Premises within 3 days of discharge from the vessel (or such other time required by the regulations of the relevant port operator or authority), unless otherwise agreed.
 - (f) The Customer acknowledges and agrees that where Patrick is providing Long Term Storage Services:
 - (i) the Customer must give at least 2 clear Business Days notice (or such other period as agreed by Patrick) of its intention to collect some or all of the Goods or have them collected or delivered; or
 - (ii) if Patrick gives notice to the Customer requiring the Goods to be removed, the Customer must or must arrange for the Goods to be collected within 2 clear Business Days of the date of the notice.
 - (g) Prior to collection of the Goods from the Premises, the Customer must pay any outstanding amount to Patrick.

3.3 Vessel Master

- (a) Nothing in this Agreement, whether express or implied, will affect the authority of the master of a vessel or his responsibility for the stowage, trim, stability or any other aspect of the vessel for which, apart from this Agreement, he would have such authority or responsibility.

3.4 Delivery of Goods

- (a) Patrick will only deliver the Goods to the location specified in the Service Quotation, delivery order, Details or to the bearer of the appropriate Bill of Lading, unless expressly agreed otherwise.
- (b) Patrick has no liability for mis-delivery, due to fraud or misrepresentation or a wrongful act of a third party. Patrick may where it deems necessary or desirable, deviate from the usual method or route of transport.
- (c) The delivery location (including any wharf area) for the Goods must be accessible at the times agreed with Patrick and be suitable for delivery of the Goods by vehicles ordinarily used in the industry for the purpose of picking up or delivering Goods of that type.

- (d) The Customer must and must procure that delivery is taken of the Goods and in respect of Transport Services provide an acknowledgement of delivery upon delivery being effected. If the delivery location is unattended or delivery of the Goods is refused or otherwise does not occur, Patrick may (in its absolute discretion and at the Customer's risk and expense):
 - (i) Deposit the Goods at the delivery location;
 - (ii) Store the Goods; or
 - (iii) Return the Goods to the sender of the Goods
 - (iv) and any such action will constitute delivery.

3.5 Storage and Abandonment of Goods

- (a) If short term storage is made available by the relevant Port Authority, Patrick will provide short term storage services at the Terminal in circumstances where the Customer:
 - (i) is unable to arrange for the Goods to be collected at the time of unloading; or
 - (ii) requires short term storage prior to loading of Goods onto a vessel
- (b) If short term storage is made available, the Customer must pay and associated charges levied by the Port Authority.
- (c) If the Customer does not arrange for the Goods to be collected, Patrick will be entitled, on 28 days written notice, to dispose of Abandoned Goods at the Customer's risk and expense (including any costs of storage of the Abandoned Goods prior to disposal) in any manner it deems reasonable, including returning the Goods to the Customer or its Associates and the Customer will not be entitled to any compensation in respect of those Abandoned Goods or their disposal.

4. Payment

4.1 Rates and Interest

- (a) The Customer must pay Patrick for the Services in accordance with the Rates.
- (b) The Customer must pay all Rates within 14 days of the date of the tax invoice issued by Patrick without discount, deduction, counterclaim or set-off.
- (c) If the Customer disputes any amount set out in an invoice the Customer must nevertheless pay the amount (if any) which is not disputed and notify Patrick within 7 days of receipt of the relevant invoice of the amount in dispute and the reasons for disputing it. Any disputed amount will be addressed in accordance with the dispute resolution process set out in clause 9.
- (d) If the Customer defaults in the payment of any moneys due and payable under this Agreement for a period of 5 days following receipt of a notice of demand from Patrick, then:
 - (i) The Customer must pay to Patrick Interest on the amount of any money not paid by its due date under this Agreement. The Interest payable under this clause accrues from the day to day from and including the due date for payment up to the actual date of payment and may be capitalised by Patrick at monthly intervals; and
 - (ii) Patrick may, at its discretion suspend the Services until payment has been made in full or

terminate this Agreement by giving notice to the Customer with immediate effect.

4.2 Payments

- (a) All payments are to be in Australian dollars, deposited as follows, quoting the reference number specified in the Service Quotation or the relevant invoice number:

Account Name: Patrick Stevedoring Deposit Account

ANZ Banking Corporation
King & George Streets
SYDNEY NSW 2000

Account No: 8378 64177

BSB No: 014 052

4.3 Variation to Rates

- (a) If a change in law or regulation (including, for the avoidance of doubt, the variation of any Carbon Scheme) occurs during the Term then, to the extent that the change in law directly results in an increase in the cost to Patrick of providing the Services, Patrick may increase its charges relating to the Services to reflect the change in law or regulation by giving written notice to the Customer.
- (b) Patrick and the Customer may agree to vary the Rates at any time.

5. Safety and Environmental Requirements

- (a) The Customer acknowledges that:
- (i) Patrick must ensure that its stevedoring operations at all times conform to the applicable requirements of the Environmental Protection Authority and any other relevant Authorities; and
 - (ii) The Customer will be responsible for any change in service or increased charges associated with environmental compliance, laws and any guideline or directive from relevant statutory authorities, including the port authorities.
- (b) The Customer must:
- (i) in addition to other obligations under the General Terms and Conditions immediately notify Patrick in writing upon becoming aware of any hazardous, toxic or other environmentally unfriendly substances or commodities being carried on a vessel; and
 - (ii) when requested by Patrick, provide Patrick with a copy of the current Material Safety Data Sheet for Goods a minimum of 7 days prior to the arrival of the vessel carrying that Goods for loading or discharge at a Terminal.
- (c) The parties agree to assist each other to conduct the operations contemplated by this Agreement in a manner conforming to all laws and good occupational health and safety practices.

6. Liability and Indemnities

6.1 Patrick Liability

- (a) Except to the extent caused or contributed to by a negligent act or omission of Patrick or any of its Associates, Patrick will not be liable in tort, contract,

bailment or otherwise to the Customer for anything arising out of or relating to any:

- (i) deterioration, contamination or evaporation of the Goods whilst in Patrick's possession, including in during any storage provided by Patrick;
 - (ii) in the case of Goods being delivered to or collected from a Patrick Site for Storage Services, any Liability for damage to, deterioration or contamination of Goods that occurred prior to their delivery to a Patrick Site or after the Goods exited the Patrick Site;
 - (iii) delay in delivering or failure to deliver the Goods or Services;
 - (iv) delay arising out of the breakdown of any plant, equipment or infrastructure;
 - (v) any demurrage or other costs arising from any delay in the performance of the Services or the breakdown of any plant, equipment or infrastructure.
 - (vi) breach or negligence by the Customer or its Associates of this Agreement;
 - (vii) acts or omissions on the part of any third party;
 - (viii) any spill of a Contaminant; or
 - (ix) damage to any Goods or containers.
- (b) Subject to clause 6.1(a) and (c), Patrick's liability to the Customer arising in connection with this agreement in tort, contract, bailment or otherwise is limited as follows:
- (i) for any loss or damage to containers, up to a maximum of \$50,000 for any one event;
 - (ii) for any loss or damage to Goods, \$150,000 for any one event and;
 - (iii) for any loss or damage to a vessel whilst at the Terminal, up to a maximum of \$500,000 for any one event.
- (c) Neither party has any Liability to the other party for Consequential Loss.
- (d) A Customer may only make a Claim against Patrick if the Claim exceeds \$500 for any one event.

6.2 Notification of Claims

- (a) Patrick will not be liable for any Claim by the Customer unless notice of the Claim is given to Patrick within thirty days of the relevant incident giving rise to the Claim.
- (b) Patrick will be discharged from all Liability for a Claim unless proceedings are commenced within one year of the date that notice of that Claim is given to Patrick.

6.3 Customer Indemnities

- (a) Subject to clause 6.3(b), the Customer indemnifies Patrick from and against any and all Liability arising from the Customer's or its Associates negligent act or omission or breach of its obligations under this Agreement.
- (b) The Customer will not be liable to Patrick for any Claim under clause 6.3(a) to the extent that the Claim resulted from any negligent act or omission of Patrick or its Associates.

6.4 Non-excludable rights

- (a) To the extent permitted by law and except as expressly set out in this Agreement, Patrick makes no and expressly excludes all warranties and representations with respect to the Services.
- (b) The Liability of Patrick to the Customer for a breach of any warranty, statutory guarantee or condition regarding the Services that cannot by law be excluded is limited, at Patrick's option to:
 - (i) supplying the Services again; or
 - (ii) the payment of the cost of having the Services supplied again.

7. Chain of Responsibility

- (a) Patrick and the Customer acknowledge and agree that each of them have obligations under the Chain of Responsibility Law.
- (b) Each party must comply with its obligations under the Chain of Responsibility Law.
- (c) The Customer must (and procure that its Associates) comply with any directions, procedures or policies advised or notified by Patrick or its Associates to the Customer or its Associates with respect to packing, securing, loading or unloading of the Goods or entry into, use of or egress from the Premises
- (d) The Customer acknowledges and agrees that, unless otherwise provided for in the Services Quotation it will be responsible for packing the Goods and will be responsible for discharging any obligations under the Chain of Responsibility Law in respect of Goods which the Customer (or its Associates) has packed.

8. Insurance

- (a) Each party must at all times during the Term have in place:
 - (i) third party property insurance and public risk liability insurance to a minimum value of AUD 20,000,000; and
 - (ii) such other insurances as are required by law.
- (b) The Customer acknowledges that it is responsible for obtaining any insurance it requires relating to the Goods, the Services or any vessel or vehicle and unless otherwise agreed Patrick will have no liability to insure the Goods, the Services or any vessel or vehicle.

9. Dispute Resolution

- (a) The parties must attempt to resolve any Dispute arising in relation to this Agreement in accordance with this clause 9 and must not commence any court proceedings until the process set out in this clause 9 has been exhausted.
- (b) If a Dispute arises, a party claiming the Dispute must promptly notify the other party in writing of the existence and nature of the dispute and the parties will endeavour to settle the Dispute in good faith within 10 Business Days of written notification of the Dispute.
- (c) Where a Dispute cannot be settled in accordance with clause 9(b), the parties will endeavour to settle the matter with the assistance of a mediator agreed by the parties or if cannot be agreed within 5 Business Days a mediator appointed by the Institute of Arbitrators and Mediators Australia. Either party may request the president of the Institute of Arbitrators and Mediators

Australia to appoint a mediator to the Dispute and must, at the time of making that request, provide a copy of that request to the other party.

- (d) The mediator may adopt such procedures as he or she sees fit to resolve the Dispute.
- (e) Where the Dispute is mediated, each party will each be liable for half of the total costs of the mediation (excluding each party's own legal costs).
- (f) If the Dispute is not resolved within one Month of the appointment of a mediator, either party may commence court proceedings.
- (g) Until the Dispute is resolved, the parties must continue to observe their obligations under this Agreement (unless the Dispute relates to an amount payable under an invoice, in which case, the Customer's obligation to pay an amount is suspended to the extent of the Disputed amount until such time as the Dispute is resolved).
- (h) Nothing in this clause precludes a party from seeking urgent injunctions or other urgent interlocutory relief.

10. Force Majeure

- (a) Subject to clause 10(f), Patrick will be released from its obligations under this Agreement to the extent and for the duration that performance of this Agreement is delayed, hindered or prevented by a Force Majeure Event.
- (b) If a Force Majeure Event occurs or is likely to occur, Patrick must give prompt notice of the Force Majeure Event and detail what action is being taken to overcome its effects in writing by email or facsimile.
- (c) Patrick must use its reasonable endeavours to promptly overcome any Force Majeure Event and restore its ability to perform. However,
 - (i) nothing will oblige Patrick to settle any strike or other industrial dispute on terms contrary to Patrick's wishes; and
 - (ii) nothing will oblige Patrick to contest the validity or enforceability of any law, regulation or legally enforceable order by way of legal proceedings.
- (d) The Customer will provide reasonable assistance to Patrick if a Force Majeure Event occurs.
- (e) Subject to clause 10(f), Patrick will resume its obligations under this Agreement as soon as it is no longer affected by a Force Majeure Event.
- (f) In the event that a Force Majeure Event exceeds the period of 3 Months, Patrick may provide notice to the Customer terminating this Agreement with immediate effect.

11. Notices

- (a) Subject to clause 11(b), a notice, consent or other communication by a party under this Agreement must be:
 - (i) in writing;
 - (ii) addressed as required in the Details or Service Quotation; and
 - (iii) either:
 - A. delivered or sent by pre-paid registered mail (by airmail, if the addressee is overseas), courier, or other similar

- traceable form of delivery to the Representative's address;
 - B. sent by fax to that Representative's fax number and the machine from which it is sent produces a report that states that it was sent in full; or
 - C. sent by email to that Representative's email address and the machine from which it is sent produces a report that states that it was successfully delivered.
- (b) A notice, consent or other communication by a party under this Agreement in relation to Liabilities which have or may have arisen under this Agreement must not be given by email.
- (c) A notice, consent or other communication that complies with this clause is regarded as given and received:
- (i) if it is delivered or sent by fax or email:
 - A. by 5.00 pm (local time in the place of receipt) on a working day - on that day; or
 - B. after 5.00 pm (local time in the place of receipt) on a working day, or on a day that is not a working day - on the next working day; and
 - C. if it is sent by registered mail, courier or other similar traceable form of delivery - on actual receipt.

12. Termination

- (a) If the Customer breaches any material provision of this Agreement, and, after being issued with a notice to rectify the breach, fails to rectify the breach within 7 days, this Agreement will immediately terminate on the issuance of a second notice by Patrick.
- (b) In addition to any other right of termination, Patrick may terminate this agreement by giving not less than 30 days notice in writing to the Customer.
- (c) Patrick's right to terminate this Agreement under this clause 12 is in addition to any other rights under this Agreement or at law.
- (d) If an Insolvency Event occurs in relation to either Patrick or the Customer (Insolvent Party), the party not subject to an Insolvency Event may give notice to the Insolvent Party terminating this Agreement.
- (e) Termination of this Agreement does not affect any rights which a party has against the other in respect of any breach of this Agreement occurring prior to termination.

13. Miscellaneous Provisions

13.1 Confidentiality

- (a) Each party must keep confidential the existence and terms of this Agreement as well as any information provided by a party to another party that, by its nature, or by the circumstances of its disclosure, is or could reasonably be expected to be regarded as confidential (Confidential Information) and must not cause or permit any persons to disclose Confidential Information without the consent of the other party except:
 - (b) to the extent necessary for the exercise of any right or compliance with any obligation under this Agreement;
 - (c) as required by law or the rule of a stock exchange; or

- (d) to lawyers, accountants and auditors of that party for the purpose of those persons providing services in that capacity to the party that engaged them.

13.2 Amendment and Assignment

- (a) The Agreement can only be amended, supplemented, replaced or novated by another document signed by both parties.
- (b) The Customer's rights, interests, entitlements and obligations under this Agreement are not capable of being assigned or transferred without the prior written consent of Patrick.
- (c) Patrick may assign or transfer this Agreement without the Customer's consent.

13.3 Entire Agreement

This Agreement constitutes the entire understanding of the parties as to its subject matter and supersedes and cancels all prior arrangements, understandings and negotiations in connection with it.

13.4 Waiver of rights

- (a) Failure to enforce or exercise, or delay in enforcing or exercising, or the partial exercise or enforcement of a right, power or remedy provided by law or under this Agreement by a party does not preclude, or operate as a waiver of, the exercise or enforcement, or further exercise or enforcement of that or any other right, power or remedy provided by law or under this Agreement.
- (b) Any waiver of a breach of this Agreement must be in writing signed by the party granting the waiver, and is effective only to the extent specifically set out in that waiver. No waiver of a breach of a term of this Agreement operates as a waiver of another breach of that term or of a breach of any other term of this Agreement.

13.5 Severability

Any provision in this Agreement that is prohibited or unenforceable (or found to be so) in any jurisdiction is ineffective in that jurisdiction to the extent of the prohibition or unenforceability. That does not invalidate the remaining provisions of this Agreement nor affect the validity or enforceability of that provision in any other jurisdiction.

13.6 Jurisdiction

- (a) The Agreement will be governed and construed in accordance with the law applying in the State and each party irrevocably submit to the exclusive jurisdiction of the courts in the State.

13.7 Relationship

Nothing in this Agreement creates a relationship of employer and employee, principal and agent or *partnership between* the parties.

13.8 Rights

- (a) All rights, immunities, indemnities and limitations of Liability in this Agreement will continue to have their full force and effect in all circumstances and notwithstanding any breach of this Agreement by Patrick or any other person entitled to the benefit of such provisions, or termination of this Agreement.
- (b) Any right that a person may have under this Agreement is in addition to, and does not replace or limit, any other right that the person may have.

13.9 Goods and Services Tax

- (a) Unless otherwise expressly stated, all prices or other sums payable or consideration to be provided under this Agreement are exclusive of GST.
- (b) If GST is payable by a supplier, or by the representative member for a GST group of which the supplier is a member, on any supply made under this Agreement, the recipient will pay to the supplier an amount equal to the GST payable on the supply.
- (c) The recipient will pay the amount referred to in clause 13.9(b) in addition to and at the same time that the consideration for the supply is to be provided under this Agreement.
- (d) The supplier must deliver a tax invoice or an adjustment note to the recipient before the supplier is entitled to payment of an amount under clause 13.9(b). The recipient can withhold payment of the amount until the supplier provides a tax invoice or an adjustment note, as appropriate.
- (e) If an adjustment event arises in respect of a taxable supply made by a supplier under this Agreement, the amount payable by the recipient under clause 13.9(b) will be recalculated to reflect the adjustment event and a payment will be made by the recipient to the supplier or by the supplier to the recipient as the case requires.
- (f) Where a party is required under this Agreement to pay or reimburse an expense or outgoing of another party, the amount to be paid or reimbursed by the first party will be the sum of:
 - (g) the amount of the expense or outgoing less any input tax credits in respect of the expense or outgoing to which the other party, or to which the representative member for a GST group of which the other party is a member, is entitled; and
 - (h) if the payment or reimbursement is subject to GST, an amount equal to that GST.
- (i) In this clause 13.9, words and expressions which are not defined in this Agreement but which have a defined meaning in GST Law, have the same meaning as in the GST Law.

13.10 Exchange of counterparts by email

- (a) This Agreement may be executed in any number of counterparts. Each counterpart is an original but the counterparts together are one and the same agreement.
- (b) This Agreement is binding on the parties on the exchange of executed counterparts. A copy of an original executed counterpart sent by email or facsimile:
 - (i) must be treated as an original counterpart;
 - (ii) is sufficient evidence of the execution of the original; and
 - (iii) may be produced in evidence for all purposes in place of the original.