

## Sydney Freight Terminal Pollution Incident Response Management Plan

Pacific National is Australia's largest rail freight operator moving a broad range of products safely and sustainably across Australia.

Sydney Freight Terminal (SFT) is located at 20 Dasea St, Chullora NSW 2190 (Premises). SFT acts as a hub for the movement of containerised goods via rail. Customers, via truck, are able to drop off and collect their containerised goods for dispatch. The premise operates 24 hrs a day, 6 days a week.

Pacific National holds an Environmental Protection Licence (EPL) Number 21108 for the Sydney Freight Terminal.

A Pollution Incident Response Management Plan (PIRMP) has been developed by Pacific National for premise to comply with the requirements of the *Protection of the Environment Operations (General) Amendment (Pollution Incident Response Management Plans) Regulation 2012* and EPL 21108. The PIRMP sets out how activities that can create pollution risks are risk assessed and will be managed, and how pollution incidents will be responded to and managed in an appropriate manner. This document is the modified website version of Pacific National's PIRMP. A copy of the full PIRMP is held at SFT.

### 1. Procedure for contacting external authorities in the event of an incident

If an environmental incident occurs, where there is potential or actual harm to people, property, the environment or the community, the following agencies will be contacted by SFT Site Management, the Pacific National Incident Control team or Pacific National's Integrated Planning Services (IPS):

Agency	Contact Details
Fire and Rescue	000
NSW EPA	131 555
Canterbury-Bankstown City Council	(02) 9707 9000
Safe Work NSW	13 10 50
Medical Establishments	Bankstown- Lidcombe Hospital (02) 9722 8000 Auburn Hospital (02) 8759 3000
NSW State Emergency Services (SES)	132 500

## 2. Notification of Immediate Neighbours

Pacific National has an obligation to notify its immediate neighbours or those likely to be impacted, in the event of an environmental pollution incident. The Pacific National Incident Control team, will immediately notify (so far as practical) neighbours or relevant external stakeholders via telephone to provide details regarding the nature of the incident. Where it is deemed an emergency, emergency services once in control of the area, may further consult with those relevant neighbours via telephone or by physically visiting the relevant premises.

Where applicable, Pacific National may also notify individuals of an incident via the following formats:

- Email;
- Local Media Sources;
- Company Website; and
- Telephone calls.

SFT maintains a site emergency response plan that details a range of incidents that have the potential to occur and those relevant responses to contain and rectify the situation. These incident response cards will be implemented when required. The specific situation shall also guide who is contacted and when this occurs in the event of an incident.

## 3. Telephone Complaints Hotline

In accordance with the conditions of EPL 21108, Pacific National is required to operate during its operating hours a telephone complaints line for the purposes of receiving any complaints from members of the public in relation to activities conducted at the Premises. This telephone complaints hotline allows members of the public and immediate neighbours to log complaints regarding the Premise. The telephone complaints line number is: **1800 111 711**.