

**Pacific National Pty Ltd**  
**Pollution Incident Response Management Plan**  
**(PIRMP)**  
**Environmental Protection Licence 21364**

Company Details	
<b>Site Name</b>	Pacific National Pty Ltd
<b>Scheduled Activity</b>	Railway Activities – rolling stock operations
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	<b>Position:</b> Manager, Environment & Sustainability
	<b>Mobile</b> 0408 633 307
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	<b>Position:</b> Environmental Advisor
	<b>Mobile:</b> 0439 488 103
	<b>Email</b> kate_flint@pacificnational.com.au
<b>Community Complaints Line</b>	1800 111 711
<b>Primary Site Telephone No:</b>	+61 2 8484 8000
<b>Secondary Site Telephone No:</b>	1800 865 055

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<b>Prepared by:</b>	Pacific National	<b>Approved by:</b>	Troy Favell, Manager Environment & Sustainability, Pacific National.
<b>Revision No:</b>	1.0	<b>Next review date:</b>	01/07/2021 – of if PIRMP triggered
<b>Summary of changes</b>	General review / testing after PIRMP activated – 12/03/2021 – No changes. General review / testing after PIRMP activated – 16/07/2021 – No changes.		

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## 1. Introduction

This Pollution Incident Response Management Plan ('PIRMP') has been prepared in accordance with section 153A of the *Protection of the Environment Operations Act 1997* (POEO Act).

Pacific National Services Pty Ltd ('PN') is the holder of Environmental Protection Licence 21364 (**EPL 21364**).

## 2. Scope

Pacific National's operates rolling stock operations across NSW on Licence Rail Networks defined as

*'A continuous or connected length of track greater than 30 kilometres that is operated by the same person in New South Wales<sup>1</sup>.'*

This PIRMP relates to activities and operations within the defined boundaries of a **Licensed Rail Network** and applies to all employees, contractors, sub-contractors and visitors.

## 3. Legislative Requirements

This PIRMP has been developed and implemented in accordance with Part 5.7A of the *Protection of Environmental Operations Act NSW 1997* (POEO Act) and the *Protection of the Environment Operations (General) Regulation 2009* (POEO(G) Regulation).

## 4. Terms and Definitions

Below are the key definitions and abbreviations as they shall apply throughout this PIRMP.

### Pollution Incident

A pollution incident is defined in the *POEO Act 1997 Part 5.7* as:

*'an incident or set of circumstances during or as a consequence of which there is or is likely to be a leak, spill or other escape or deposit of a substance, as a result of which pollution has occurred, is occurring or is likely to occur.*

*It includes an incident or set of circumstances in which a substance has been placed or disposed of on premises, but it does not include an incident or set of circumstances involving only the emission of any noise.'*

### Material Harm

An incident is determined to be of Material harm in the *POEO Act 1997 Part 5.7* if:

*(i) it involves actual or potential harm to the health or safety of human beings or to ecosystems that is not trivial; or*

*(ii) it results in actual or potential loss or property damage of an amount, or amounts in aggregate, exceeding \$10,000 (or such other amount as is prescribed by the regulations).*

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<sup>1</sup> Refer to Part 8 – Special Conditions, Clause E1.1 Railway Licence Dictionary - **EPL 21364**

Loss includes the reasonable costs and expenses that would be incurred in taking all reasonable and practicable measures to prevent, mitigate or make good harm to the environment.

### 5. Duty to Notify a Pollution Incident

The following parties, in accordance with the *POEO Act 1997 Part 5.7* have an absolute duty to notify of a pollution incident **immediately** where the activity **causes or threatens to cause material harm to the environment**:

- The person carrying out the activity;
- An employee or agent carrying out the activity;
- An employer carrying out the activity;
- The occupier of the premises where the incident occurred.

Notification of a pollution incident, with the potential for, or where actual Material Harm has occurred, must be given **immediately** to the PN Integrated Planning Service (IPS) for further action.

All environmental incidents causing, or threatening material harm shall be reported to the NSW EPA immediately via the NSW EPA Hotline on **131 555**.

Pacific National shall notify each relevant authority:

- the NSW EPA: 131 555;
- the relevant Ministry of Health via the local Public Health Unit;
- the NSW WorkCover Authority: 13 10 50;
- the relevant NSW Local Government Authority; and
- NSW Fire and Rescue: 1300 729 579.

### 6. Emergency Response

All necessary action should be taken to ensure the safety of employees, contractors, visitors or members of the public if the event presents an **immediate** threat. NSW Fire and Rescue, Police and Ambulance services **must** be contacted immediately by site management or the incident controller by phoning **000**.

All necessary actions should be taken immediately to mitigate against further potential and/or actual material harm to the environment. This may include the appropriate deployment of containment materials and infrastructure appropriate and proportionate to the event is safe to do so.

### 7. Incident Notification Procedures and Contact Details

In accordance with *POEO Act 1997 Part 5.7* Pollution incidents are to be reported **immediately**. The procedures for the notification of a pollution incident to internal and external stakeholders is maintained in the Site ERP and supplemented by PN's Incident Reporting and Management Standard (*PN-STD-SAF Incident Reporting and Management Standard*) and the Incident Reporting Handbook (*PN-PRO-SAF Incident Reporting Handbook*). These three documents address:

- Reporting and responsibilities at a premise level;
- Reporting of the incident to IPS;
- Recording of incident data; and

- Reporting of incidents to external agencies and regulators.

All staff, contractors and visitors are responsible for the reporting of incidents or hazards to site personnel, site escorts, supervisors and/or site management.

Please note, in the event of a fire or environmental incident where there is determined to be actual and or potential material harm to the environment the incident **must** be reported to the NSW EPA **immediately**.

## 8. Contact Details

**Table 1:** Pacific National Contact Details

Position	Name	Phone	Email
Incident Reporting (IPS)	Pacific National	1800 102 059	<a href="mailto:incident_reporting@pacificnational.com.au">incident_reporting@pacificnational.com.au</a>
Manager, Environment & Sustainability	Troy Favell	0408 633 307	<a href="mailto:troy_favell@pacificnational.com.au">troy_favell@pacificnational.com.au</a>
Environmental Advisor	Kate Flint	0439 488 103	<a href="mailto:kate_flint@pacificnational.com.au">kate_flint@pacificnational.com.au</a>
Environmental Advisor	Andrew Lyman	0488 441 423	<a href="mailto:andrew_lyman@pacificnational.com.au">andrew_lyman@pacificnational.com.au</a>
Environmental Advisor	Linny Hsueh	0405 505 058	<a href="mailto:linny_hsueh@pacificnational.com.au">linny_hsueh@pacificnational.com.au</a>
Community Complaints	Pacific National	1800 111 771	<a href="mailto:ext_comm_complaints@pacificnational.com.au">ext_comm_complaints@pacificnational.com.au</a>

## 9. Community Complaints line

In accordance with Environment Protection Licence 21364 (EPL 21364), Pacific National maintains a 24/7 Community Complaint Line. Interested parties are able to log community complaints regarding SFT operations.

**Community Complaints Line: 1800 111 711**

## 10. Immediate Actions to be taken to Minimise Harm

Upon the confirmation of an event which causes or has the potential to cause material environmental harm, this PIRMP shall be implemented.

The first priority in the case of a potential and or actual environment event, is the safety and wellbeing of all persons who are directly at risk from the event.

Where safe to do so, personnel in response to an event shall:

- **Stop**, Identify and Assess – Safety is the first priority.
- Identify the source of the spill or leak;
- Is safe to do so – secure, isolate and mitigate further potential environmental harm;